

# Warranty Language Translator

Lifetime Warranty – the time it takes to break, or stop working. When it no longer functions, its life is over and so is the manufacturer's interest.

We Stand Behind Our Products – usually by several miles. Note: they never stand in front of the product or along side, it's always behind – way behind ...

We Guarantee it "forever", just send the faulty part with \$\$\$\$ for shipping and handling and we will send you another. Note, the cost of doing so is significantly more than the purchase price in the first place.

Automotive "Drive Train" Warranties sound pretty broad, but they only cover the parts wetted by oil between the engine and the wheels. Nothing else is covered, like starter, fuel system, clutch or anything else that is needed for it to work.

Bumper to Bumper describes a space in which the most amazing forms of malfunction are suddenly designated as adjustments or normal wear items.

Extended Warranties always include the time of the original warranty, thus are always shorter than advertised and cover very little of what you may think!

The fine print – like the mattress must be turned once a month or the warranty is void . . . there is a \$100 deductible per repair visit . . . the stain must be brought to the dealer within 20 minutes of taking place . . . "oh, we subcontracted that job out and you have to go to the original vendor for service" . . . repairs will only cost you four times the original purchase price. The length of the Written Warranty gives you some idea of how long you can expect the product to last.

Excellence in Engineering seems to mean the whole thing will die or collapse into a heap of rubble the day after the warranty period expires.

Original Manufacturer Parts – the same crappy design and quality that fell apart in the first place.

Satisfaction Guaranteed – as long as you don't want an exchange or refund – they usually neglect to say whose satisfaction is guaranteed – yours or theirs.